

PROPOSED MANDATE OF CAREGIVER RESOURCE HUB

Acts in the role of trusted natural supports, when the caregiver is gone or is no longer able to provide the required care, to the family members living with mental illness and/or developmental disabilities to ensure continuity of access to trusted and reliable advice and guidance in addressing a range of housing concerns from providing for personal supports to legal, financial planning and property management services

The Caregiver Resource Hub will do so through:

- **Ensuring continued access to services and programs** – by creating a portfolio of services, programs
- **Shared and collective expertise** – by supporting efforts among selected partners directed at identifying evidence based best practices in support of both persons living with a mental illness or development disabilities
- **Crisis management** – by establishing a network of ‘first response’ to address unforeseen concerns raised by caregivers and/or their family member related to personal supports and care as well as legal, financial and property management matters
- **Partnerships, collaboration and integration** – by supporting efforts focused on collaboration between the developmental disability and the mental illness caregiver communities
- **Advocacy** – by bringing together caregivers from the development disabilities and mental illness caregiver communities in advocacy efforts focused on ensuring their family members have continued access to secure, financially sustainable and safe housing

PROPOSED MANDATE CAREGIVER RESOURCE HUB – A PLANNING FRAMEWORK

	PERSONAL SUPPORTS	ESTATE AND FINANCIAL PLANNING	PROPERTY MANAGEMENT
ENSURING CONTINUED ACCESS TO SERVICES AND PROGRAMS – CREATION OF A PORTFOLIO OF SERVICES	Services, programs and planning tools offered by the mental health and developmental disability service provider community with a focus on providing caregivers the opportunity to choose from a range of possibilities related to providing for personal supports linked directly to housing solutions.	Services and planning tools offered by a network of qualified subject matter experts related to estate and financial planning	Services and products offered by a network of qualified real estate firms and property managers as well as home improvement service providers
SHARED AND COLLECTIVE EXPERTISE	<p>Support efforts among selected partners directed at identifying evidence based best practices in support of both persons living with a mental illness and/or development disabilities with a focus on what is common and what is unique to their respective communities.</p> <p>It may include but not be limited to making the right choices, coaching, relationship building based on trust and respect for and among all concerned, ongoing conflict resolution and overcoming situational difficulties.</p>	Working with subject matter experts in organizing educational sessions, focus groups, workshops as well as providing for on-line resources for caregivers considering potential housing solutions for those they care for – now and when they are gone	

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	PERSONAL SUPPORTS	ESTATE AND FINANCIAL PLANNING	PROPERTY MANAGEMENT
CRISIS MANAGEMENT – ESTABLISH A NETWORK OF ‘FIRST RESPONSE’	To provide for access to crisis and intensive case management and if required, system navigation including monitoring, follow-up and reporting on steps taken to support the caregiver and the person living with mental illness	To provide for access to estate and financial planning services as well as real estate and property management services in the event of unforeseen: <ul style="list-style-type: none"> ▪ Legal and financial matters; and ▪ Property management matters from general repairs to change in housing situation such as the sale of property and relocation to supported living that need to be addressed to avoid undue hardship 	
PARTNERSHIPS, COLLABORATION AND INTEGRATION	Support efforts focused on collaboration between the developmental services and the mental illness caregiver communities – such as sharing information, lessons learned and seeking opportunities to provide mutual support.	Support efforts focused on collaboration with estate, financial planning as well as real estate and property management communities in addressing the concerns of mental health and development disability caregivers seeking support for a broad range of housing solutions – such as sharing information, lessons learned and seeking opportunities for improvement	
ADVOCACY	Bring together caregivers from the development disabilities and mental illness caregiver communities in advocacy efforts focused on ensuring all concerned (the community, politicians, government agencies and policymakers and so on) - are informed by a sound understanding of the unique housing needs of persons living with mental health and/or development disabilities		